Conversation Contents

Interesting development

Tim Cash <tim_cash@nps.gov>

From: Tim Cash <tim_cash@nps.gov>

Sent: Sat Jan 21 2017 17:54:28 GMT-0700 (MST)

To: April Slayton <april_slayton@nps.gov>, Thomas Crosson <thomas_crosson@nps.gov>, amber_smigiel@nps.gov

Subject: Interesting development

I emailed Charles Beale at KLSE today to see if I could speak with someone sooner than later about their Twitter password getting changed, and he had his social media person Julie call me. She got an automated email from Twitter Thursday night asking if she had changed the email address associated with the account, and it included an IP address from "Santa Cruz or Clara, CA". The IP that posted our retweets was from the San Bruno area. All three are within an hour of each other, and as ISPs go, that may not be a coincidence.

Julie is sending me that auto email on Monday. April, I'm going to reach out to Twitter as well to see if they can help us put a finer point on this. We may not be able to track anyone down, but we may get to the point of confidently saying whether or not this was a breach. Either way, I'm glad that we advised everyone to change their passwords today.

I still worry about this being an internal breach because it seems too coincidental. Hopefully not.

--

Tim Cash
Chief of Digital Strategy
Office of Communications
National Park Service
(202) 436-6206
WWW.nps.gov

"Slayton, April" <april_slayton@nps.gov>

 From:
 "Slayton, April" <april_slayton@nps.gov>

 Sent:
 Sat Jan 21 2017 17:57:33 GMT-0700 (MST)

To: Tim Cash <tim_cash@nps.gov>

CC: Thomas Crosson <thomas_crosson@nps.gov>, Amber Smigiel <amber_smigiel@nps.gov>

Subject: Re: Interesting development

Wow - I had a gut feeling that these two things were not separate, but whether it was a hack or not, this is pretty serious. Tim/Amber, have you thought about any former NPS staffers who might still have had access to our password?

--

April Slayton
Assistant Director for Communications
National Park Service
Visit us at www.nps.gov

On Sat, Jan 21, 2017 at 7:54 PM, Tim Cash < tim cash@nps.gov > wrote:

I emailed Charles Beale at KLSE today to see if I could speak with someone sooner than later about their Twitter password getting changed, and he had his social media person Julie call me. She got an automated email from Twitter Thursday night asking if she had changed the email address associated with the account, and it included an IP address from "Santa Cruz or Clara, CA". The IP that posted our retweets was from the San Bruno area. All three are within an hour of each other, and as ISPs go, that may not be a coincidence.

Julie is sending me that auto email on Monday. April, I'm going to reach out to Twitter as well to see if they can help us put a finer point on this. We may not be able to track anyone down, but we may get to the point of confidently saying whether or not this was a breach. Either way, I'm glad that we advised everyone to change their passwords today.

I still worry about this being an internal breach because it seems too coincidental. Hopefully not.

--

Tim Cash
Chief of Digital Strategy
Office of Communications
National Park Service
(202) 436-6206
www.nps.qov